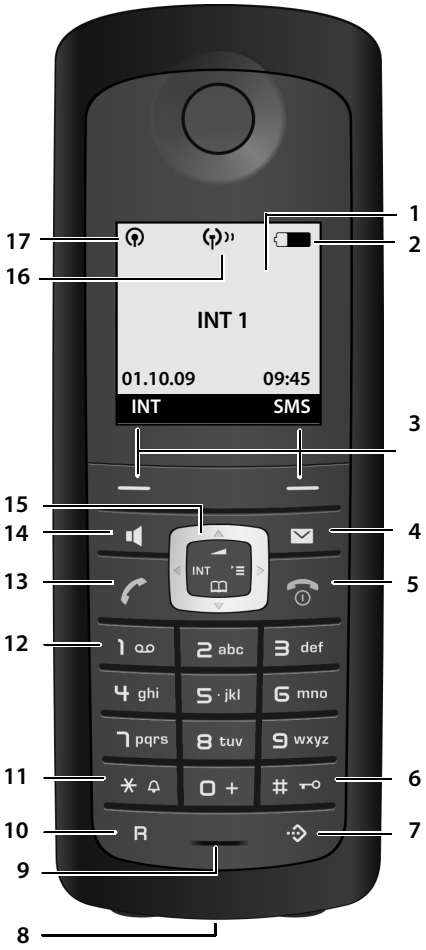
Gigaset

R410H PRO

Gigaset pro

INSPIRING CONVERSATION.

The handset at a glance



1 **Display** in idle status

2 **Charge status of the batteries**

(flat to full)

flashes: batteries almost flat

flashes: batteries charging

3 **Display keys** (➔ page 15)

4 **Message key**

Access to calls and message lists;

Flashes: new message or new call

5 **End call key, On/Off key**

End call, cancel function, go back one menu level (press briefly), back to idle status (press and hold), activate/deactivate handset (press and hold in idle status)

6 **Hash key**

Keypad lock on/off (press and hold in idle status);
Toggle between upper/lower case and digits

7 **Call-by-call list key**

Open call-by-call list

8 **Connection socket** for headset (➔ page 12)

9 **Microphone**

10 **Recall key**

- Consultation call (flash)
- Insert a dialling pause (press and hold)

11 **Star key**

Ring tone on/off (press and hold),
With an open connection: switch between dial pulsing/touch tone dialling (press briefly);
Text input: Open table of special characters

12 **Key 1**

Dial network mailbox (press and hold)

13 **Talk key**

Answer a call, open last number redial list (press briefly), start dialling (press and hold)

14 **Handsfree key**

Switch between handset and handsfree mode;
Lights up: handsfree activated;
Flashes: incoming call

15 **Control key** (➔ page 14)

16 **Eco Mode** enabled (➔ page 25)

17 **Eco Mode +** enabled (➔ page 25)

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Safety precautions

Warning

Read the safety precautions and the user guide before use.

Comprehensive user guides for all telephones and telephone systems as well as for accessories can be found online at http://gigaset.com/pro in the Downloads category. We thereby help to save paper while providing fast access to the complete up-to-date documentation at any time.

	Use only the power adapter indicated on the device.
	Use only **rechargeable batteries** that correspond to the **specification**. Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.
	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Technical Data").
	Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.
	The base and charger are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
	Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).
	If you give your Gigaset to a third party, make sure you also give them the user guide.
	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.

Please note

- The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**.
- Emergency numbers cannot be dialled if the keypad lock is activated!

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First steps

Check the pack contents

1 one Gigaset R410H PRO handset
2 one charging cradle
3 one mains adapter for the charging cradle
4 two batteries
5 one battery cover
6 one belt clip
7 one lock ring
8 one rubber cover for the headset socket

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Setting up the charging cradle

The charging cradle is designed to be operated in enclosed, dry areas at temperatures ranging from +5°C to +45°C.

- Place the charging cradle on a level, non-slip surface or mount it on the wall ➔ page 35.

Please

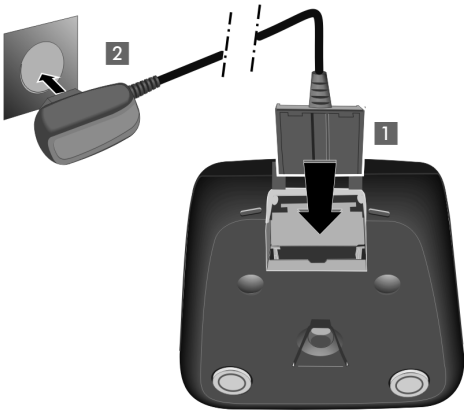
Pay attention to the range of the base station.
This is up to 300 m in unobstructed outdoor areas and up to 50 m inside buildings. The range is reduced when eco mode is activated (➔ page 25).

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Please note:

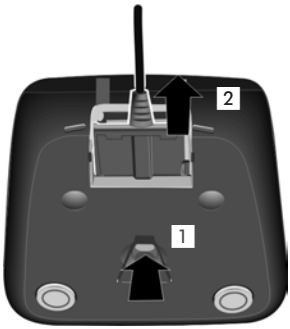
- Never expose the telephone to the influence of heat sources, direct sunlight or other electrical devices.
- Protect your Gigaset from moisture, dust, corrosive liquids and vapours.

Connecting the charging cradle



- Connect the flat plug of the mains adapter 1.
- Plug the mains adapter into the plug socket 2.

If you need to disconnect the plug from the charging cradle, press the release button 1 and disconnect the plug 2.



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Setting up the handset for use

The display and control key are protected by a plastic film.
Please remove the protective film!

Inserting the batteries and closing the battery cover

Warning

Only use the rechargeable batteries (➔ page 33) recommended by Gigaset Communications GmbH. Never use conventional (non-rechargeable) batteries, as this could result in significant health risks and damage to property. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.

- Insert the batteries the right way round. The polarity is indicated in/on the battery compartment.

- Hold the battery cover at a slight angle and push it onto the casing, bottom first ⓐ.
- Then press the cover ⓑ until it clicks into place.

- Insert the lock ring or belt clip into the battery cover as illustrated (rotated by approx. 20°). In the case of the lock ring, pay attention to the arrow markings.
- Turn the lock ring or belt clip clockwise to the end stop. When the markings on the ring and cover are aligned, the lock ring is closed.

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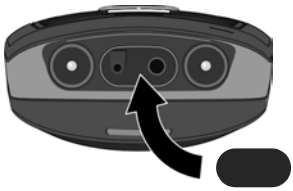
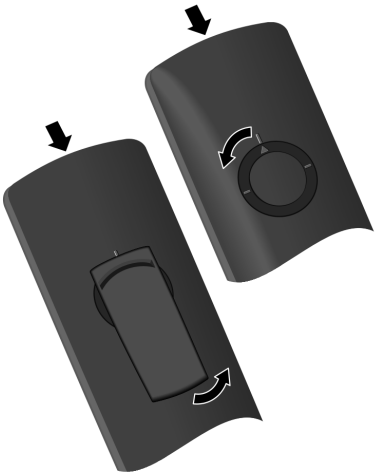
- Insert the rubber cover supplied for the headset socket to guarantee the unit is still splashproof.



If you need to re-open the battery cover, for instance to replace the batteries, proceed as follows:

- Turn the lock ring or belt clip anticlockwise to the end stop (approx. 20°) and remove.
  To remove the lock ring, place your thumb and index finger on the two notches on the lock ring.
- Insert a suitable tool (e.g. a small coin) into the cavity at the top of the battery cover and twist until the cover opens.



Placing the handset in the charging cradle

- Insert the mains adapter of the charging cradle into the mains socket.
- Place the handset in the charging cradle with its **display facing forward**.

To charge the battery, leave the handset in the charging cradle.

Please

Only place the handset in the charging cradle that is intended for it.

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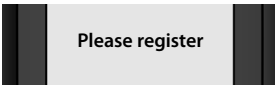
Registering the handset

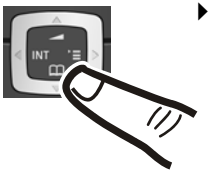
You must initiate handset registration on the **handset (1) and on the base station (2)**.

1)On the handset



Please register flashes on the display.

- Press on the right side of the control key to display the main menu.



- Press the bottom of the control key until **Settings** is highlighted by the bar.

- Press the display key OK to open the submenu.

- Press the bottom of the control key until **Handset** is highlighted by the bar.
- Press the display key OK to open the submenu.
- Press the bottom of the control key until **Register H/Set** is highlighted by the bar.
- Press the display key OK to open the submenu.
- Enter the system PIN of the base station (the default is **0000**) and press OK.

A message appears in the display to indicate that the registration procedure has started.

2) On the base station

- Within 60 seconds, press and **hold** the registration/paging key on the base station (approx. 3 seconds).

Following successful registration, the internal number of the handset is displayed, e.g. **INT 1**.

If registration was unsuccessful, repeat the process.

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First battery charge and discharge

The correct charge status can only be displayed once the battery is first fully charged **and** discharged.

- Place the handset in the charging cradle for **six** hours.
- Once the battery is fully charged, remove the handset from the charging cradle and do not put it back again until the battery is fully discharged.

Please

- After the first battery charge **and** discharge, you may place your handset in the charging cradle after every call.
- Always repeat the charging and discharging procedure if you remove the battery from the handset and reinsert it.
- The battery may warm up during charging. This is not dangerous.
- After a time, the charge capacity of the battery will decrease for technical reasons.

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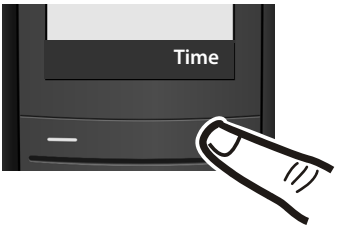
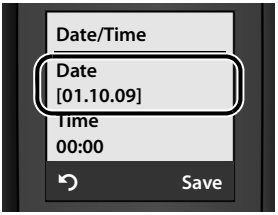
Setting the date and time

Set the date and time so that the correct date and time can be assigned to incoming calls, and so that the alarm can be used.

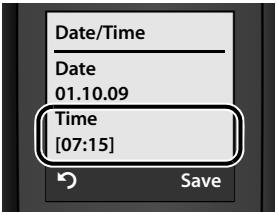


▶ If you have not yet set the date and time, press the key below Time on the display screen to open the input field.



▶ The active line is marked [...]. Enter day, month and year as a 6-digit number via the keypad, e.g. 0+ 1 00 1 00 0+ 0+ 9wxyz for 01/10/2009.

▶ Press the bottom of the control key to scroll down to enter the time.



▶ Enter the hours and minutes as a 4-digit number via the keypad, e.g. 0+ 7pqrs 1 00 5 jkl for 07:15 AM.

▶ Press the key below Save on the display screen to save the settings.

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Display in idle status

Once the phone is registered and the time set, the idle display is shown as in this example.

Displays

Eco Mode + activated (→ page 25)

Eco Mode activated (→ page 25)

Charge status of the batteries:
(flat to full)
flashes: batteries almost flat

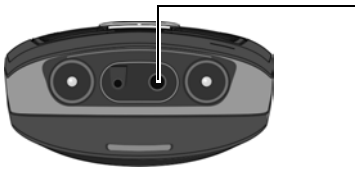
INT 1 Internal name of the handset

If **Eco Mode** + (→ page 25) is **not** activated, the top left of the display shows the strength of the radio contact between the base station and the handset:

- Good to poor:
- No reception: flashes

Your phone is now ready for use!

Connecting the headset



After removing the rubber cover, you can connect a headset to the underside of your telephone with the 2.5 mm jack connector. See the relevant product page at www.gigaset.com for information on recommended headsets.

After using the headset, always replace the rubber cover.

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What would you like to do next?

Now you have successfully started your Gigaset, you will probably want to adapt it to your personal requirements. Use the following guide to quickly locate the most important subjects.

If you are unfamiliar with menu-driven devices such as other Gigaset telephones you should first read the section entitled "Using the phone" → page 14.

Information on ...	... is located here.
Eco Mode / Eco Mode +	→ page 25
Setting the ring tone and volume	→ page 29
Setting the handset volume	→ page 29
Transferring directory entries from existing Gigaset handsets to the new handset(s)	→ page 22

If you have any questions about using your phone, please read the tips on troubleshooting ("Questions and Answers" → page 31) or contact our customer service department (Customer Care → page 31).

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Using the phone

Control key

In the description below, the side of the control key (up, down, right, left) that you have to press in the different operating situations is marked in black, e.g. ▶ for "press right on the control key".

The control key has a number of different functions:

When the handset is in idle status

▼ Open the directory.

▶ Open the main menu.

◀ Open the list of handsets.

▲ Call up the menu for setting the handset's call volume (➔ page 29), ring tones (➔ page 29) and advisory tones (➔ page 30).

In the main menu, in submenus and lists

▲ / ▼ Scroll up/down line by line.

▶ Open the submenu or confirm the selection.

◀ Go back one menu level or cancel.

In input fields

You can use the control key to move the cursor up ▲, down ▼, right ▶ or left ◀.

During an external call

▼ Open the directory.

◀ Initiate internal consultation cal.

▲ Adjust the loudspeaker volume for handset and handsfree mode.

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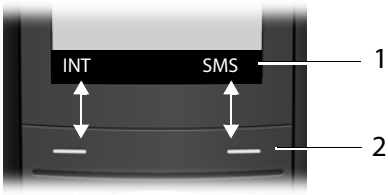
Display keys

The functions of the display keys change depending on the particular operating situation. Example:



1 Current display key functions are shown in the bottom display line.
2 Display keys

The most important display keys are:

Options	Open a context-dependent menu.
C	Delete key: delete one character at a time from right to left.
	Go back one menu level or cancel operation.
	Copy number into directory.
	Open the last number redial list.

Keys on the keypad

[ ] / [ ] / [ ] etc.
Press the matching key on the handset.

Enter digits or letters.

Correcting incorrect entries

You can correct incorrect characters in the text by navigating to the incorrect entry using the control key. You can then:

- Press C to delete the character to the left of the cursor
- Insert a character next to the cursor
- Overwrite the (flashing) character when entering the time and date etc.

Menu guidance

Your telephone's functions are accessed using a menu that has a number of levels.

Main menu (first menu level)

▶ When the handset is in idle status, press [ ] to open the main menu.

The main menu functions are shown in the display as a list with colour icons and names.

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To access a function, i.e. to open the corresponding submenu (next menu level):

▶ Navigate to the function using the control key [◉]. Press the display key OK.

Submenus

The functions in the submenus are displayed as lists.

To access a function:

▶ Scroll to the function with the control key [◉] and press OK.

Or:

▶ Enter the corresponding digit combination (➔ page 18).

Briefly press the end call key [☎] once to return to the previous menu level/cancel the operation.

Reverting to idle status

You can revert to idle status from anywhere in the menu as follows:

▶ Press and **hold** the end call key [☎].

Or:

▶ Do not press any key: after 2 minutes the display will **automatically** revert to idle status.

Changes that you have not confirmed or saved by pressing OK, Yes, Save, Send or **Save Entry** OK will be lost.

An example of the display in idle status is shown on page 12.

Activating/deactivating the handset

[☎] With the phone in idle status, press and **hold** the end call key (confirmation tone) to switch off the handset.
Press and **hold** the end call key again to switch the handset on.

Activating/deactivating the keypad lock

The keypad lock prevents any inadvertent use of the phone.

[# ⊶] Press and **hold** the hash key in idle status to activate or deactivate the keypad lock. You will hear the confirmation tone.

When the keypad lock is activated you will see the ⊶ icon in the display and a message when you press a key.

The keypad lock deactivates automatically when you receive a call. It is reactivated when the call is finished.

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Illustration in the user guide

The operating steps are shown in abbreviated form.

Example

The illustration:

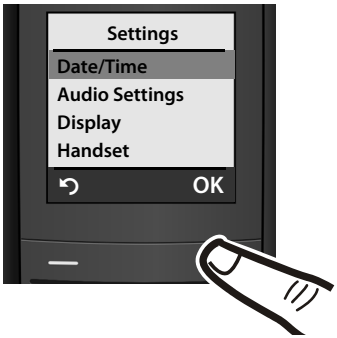
→ → Date/Time

means:

▸ In idle status, press on the right side of the control key to display the main menu.

▸ Press the bottom of the control key until **Settings** is highlighted by the bar.

▸ Press the display key OK to open the submenu.



Date/Time is already highlighted.

▸ Press the display key OK to open the function menu.

To enter the date and time, proceed as described on page 11.

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Menu tree

Instead of scrolling to locate a menu function, you can select a function more quickly by opening the menu and keying in a digit combination (or shortcut).

Example: [▶] [5 jkl] [2 abc] [2 abc] [1 ∞] for "Set ring tone for external calls".

With the telephone in **idle status**, press [▶] (open main menu):

1 SMS **(Menu dependent on base station)**

2 Sel. Services **(Menu dependent on base station)**

3 Alarm Clock → page 25

4 Add. Features

4-3	Room Monitor	→ page 25

5 Settings

5-1	Date/Time			→ page 11
5-2	Audio Settings	5-2-1	Handset Volume	→ page 29
		5-2-2	Ringer Settings	→ page 29
		5-2-3	Advisory Tones	→ page 30
		5-2-4	Silent Alert	→ page 30
5-3	Display	5-3-1	Screen Picture	→ page 28
		5-3-2	Colour Scheme	→ page 27
		5-3-3	Contrast	→ page 27
		5-3-4	Lighting	→ page 28
5-4	Handset	5-4-1	Language	→ page 27
		5-4-2	Auto Answer	→ page 28
		5-4-3	Register H/Set	→ page 9
		5-4-4	Reset Handset	→ page 30
5-5	Base			**(Submenu dependent on base station)**

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Making calls

Making an external call

External calls are calls using the public telephone network.

Enter the number and press the talk key.

Or:

Press and **hold** the talk key and then enter the number.

You can cancel the dialling operation with the end call key.

You are shown the duration of the call while the call is in progress.

Please

Dialling using the directory, the call-by-call list (→ page 1/ → page 21) or the calls and last number redial list (→ page 23/→ page 23) saves you from having to re-enter numbers and network provider prefixes ("call-by-call numbers").

Ending a call

Press the end call key.

Accepting a call

The handset indicates an incoming call in three ways: by ringing, by a display on the screen and by the flashing handsfree key.

You can accept the call by:

- Pressing the talk key.
- Pressing the handsfree key.

If the handset is in the charging cradle and the **Auto Answer** function is activated (→ page 28), the handset will automatically accept a call when you lift it out of the cradle.

To deactivate the ring tone, press the Silence display key. You can accept the call as long as it is displayed on the screen.

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Handsfree talking

In handsfree mode, instead of holding the handset to your ear you can put it down, for example on the table in front of you. This allows others to participate in the call.

Activating/deactivating handsfree mode

Activating while dialling

Enter the number and press the handsfree key.

- You should inform your caller before you use the handsfree function so that they know someone else is listening.

Switching between handset and handsfree mode

Press the handsfree key.

Activate/deactivate handsfree during a call.

If you wish to place the handset in the charging cradle during a call:

- Press and hold the handsfree key while placing the handset in the base station. If handsfree key does not light up, press the key again.

For instructions on how to adjust the loudspeaker volume, ➜ page 29.

Making internal calls

Internal calls to other handsets registered to the same base station are free of charge.

Calling a specific handset

Initiate internal call.

Enter the number of the handset.

Or:

Initiate internal call.

Select handset.

Press the talk key.

Calling all handsets ("group call")

Initiate internal call.

Press the star key. All handsets are called.

Ending a call

Press the end call key.

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Using the directory and lists

The options are:

- Directory
- Call-by-call list
- Last number redial list
- SMS list
- Calls list

You create the directory and call-by-call list for your own individual handset. You can also send lists/entries to other handsets (→ page 22).

Directory/call-by-call list

You can save a total of 150 entries in the directory and call-by-call list.

Please

For quick access to a number from the directory (shortcut), you can assign the number to a key.

In the **directory** you can save numbers and corresponding names.

▶ With the handset in idle status, open the directory by pressing the ▭ key.

In the **call-by-call list**, you can save network provider prefixes ("call-by-call numbers").

▶ Open the call-by-call list in idle status by pressing the ▭ key.

Length of the entries

Number: max. 32 digits
Name: max. 16 characters

Storing a number in the directory

▭ → **New Entry**

▶ Change multiple line input:

Number
Enter the number.

Name
Enter name.

Shortcut
Select key for shortcut.

▶ Save the changes.

Storing a number in the call-by-call list

▭ → **New Entry**

▶ Change multiple line input:

Number
Enter the number.

Name
Enter name.

Order of directory entries

The directory entries are usually sorted in alphabetical order. Spaces and digits take first priority. The sort order is as follows:

1. Space
2. Digits (0–9)
3. Letters (alphabetical)
4. Other characters

To work round the alphabetical order of the entries, insert a space or a digit in front of the name. These entries will then move to the beginning of the directory.

Selecting entries in the directory and call-by-call list

▭ / ▭ Open the directory or call-by-call list.

You have the following options:

- Use ▭ to scroll through the entries until the required name is selected.
- Enter the first character of the name and scroll to the entry using ▭ if required.

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Dialling with the directory/call-by-call list

/ → (select entry)

Press the talk key. The number is dialled.

Managing directory/call-by-call entries

/ → (select entry)

Viewing entries

View Press the display key. The entry is displayed.
Back with OK.

Editing an entry

View Edit Press the display keys one after the other.

▶ Carry out changes and save.

Using other functions

Options Press the display key.

The following functions can be selected with :

Display Number
To edit or add to a saved number, or to save it as a new entry, press after the number is displayed.

Edit Entry
Edit selected entry.

Delete Entry
Delete selected entry.

VIP Entry (directory only)
Mark a directory entry as a **VIP** (Very Important Person) and assign a specific ring tone to it. You can then recognise important calls from the ring tone.

Precondition: Calling Line Identification.

Copy Entry
Send a single entry to a handset (→ page 22).

Delete List
Delete **all** entries in the directory/call-by-call list.

Copy List
Send complete list to a handset (→ page 22).

Available Memory
Display the available entries in the directory and call-by-call list (→ page 21).

Using shortcut keys

▶ Press and **hold** the required shortcut key (→ page 21).

Sending the directory/call-by-call list to another handset

Preconditions:

- The sending and receiving handsets must both be registered to the same base station.
- The other handset and the base station can send and receive directory entries.

/ → (select entry) → Options (open menu) → **Copy Entry** / **Copy List**

Select the internal number of the receiving handset and press OK.

You can transfer several individual entries one after the other by responding Yes to the **Copy next entry?** prompt.

A successful transfer is confirmed by a message and confirmation tone on the receiving handset.

Please note:

- Entries with identical numbers are not overwritten on the receiving handset.
- The transfer is cancelled if the phone rings or if the memory of the receiving handset is full.

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Copying a displayed number to the directory

Numbers displayed in a list, e.g. the calls list or the last number redial list, or during a call can be copied to the directory.

If you have CNIP, the first 16 characters of the transmitted name are copied to the **Name** line.

A number is displayed:

Options ➜ **Copy to Directory**

▶ Complete the entry (➜ page 21).

Copying a number from the directory

There are many operating situations in which you can open the directory, e.g. to copy a number. Your handset need not be in idle status.

▶ Depending on the operating situation, open the directory with ▼ or 📖 or ☰ **Directory**.

▲▼ Select entry (➜ page 21).

Last number redial list

The last number redial list contains the twenty numbers last dialled with the handset (max. 32 digits). If a number is in the directory or the call-by-call list, then the corresponding name will be displayed.

Manual last number redial

✆ Press the key **briefly**.

▼ Select entry.

✆ Press the talk key again.
The number is dialled.

When a name is displayed, you can display the corresponding phone number by pressing the display key View.

Managing entries in the last number redial list

✆ Press the key **briefly**.

▼ Select entry.

Options Open menu.

The following functions can be selected with ▲▼:

Display Number
(as in the directory ➜ page 22)

Copy to Directory
Copy an entry to the directory (➜ page 21).

Delete Entry
(as in the directory ➜ page 22)

Delete List
(as in the directory ➜ page 22)

Opening lists with the message key

An advisory tone sounds as soon as a **new message** arrives in a list. The ✉ key flashes (it goes off when the key is pressed). In **idle status**, the display shows an icon for the new message.

If you press the message key ✉, you access the lists that contain new messages.

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Using the network mailbox

The network mailbox is your network provider's answering machine within the network. You cannot use the network mailbox unless you have **requested** it from your network provider.

Configuring fast access for the network mailbox

With fast access, you can dial the network mailbox directly.

Fast access is set for the network mailbox. You only need to enter the number of the network mailbox.

Configuring fast access for the network mailbox and entering the network mailbox number

→ → **Voice Mail** → **Set Key 1**

Network Mailb.

Select and press OK (☑ = on).

Enter the number for the network mailbox.

Save Press the display key.

Press and **hold** (idle status).

The setting for fast access applies to all Gigaset R410H PRO handsets.

Calling the network mailbox

1 Press and **hold**. You are connected directly to the network mailbox.

Press handsfree key if required. You will hear the network mailbox announcement.

Viewing the network mailbox message

When a message is recorded, you receive a call from the network mailbox. If you have requested Calling Line Identification, the network mailbox number will be displayed. If you accept the call, the new messages are played back. If you do not accept the call, the network mailbox number will be saved in the missed calls list and the message key flashes (→ page 23).

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ECO DECT

You are helping to protect the environment with your Gigaset.

Reducing energy consumption

By using a power-saving adapter plug, your telephone consumes less power.

Reducing radiation (dependent on base)

The radiation can only be reduced if your base supports this function.

The transmission power of your telephone is **automatically** reduced depending on the distance to the base.

You can reduce the radiation of the handset and base even further by using Eco Mode or Eco Mode+. **For further information, please refer to your base user guide**.

Setting the alarm clock

Precondition: The date and time have already been set (➔ page 11).

Activating/deactivating the alarm clock and setting the wake-up time

▶ ➔ ⏲

▶ Change multiple line input:

Activation
Select **On** or **Off**.

Time
Enter the wake-up time in 4-digit format.

Melody:
Select melody.

Volume:
Set the volume (1–6).

▶ Save the changes.

You will see the ⏲ icon.

A wake-up call with selected ring tone (➔ page 29) is signalled on the handset.

The wake-up call sounds for 60 seconds. ⏲ is shown in the display. If no key is pressed, the wake-up call is repeated twice at five minute intervals and then switched off.

During a call, the wake-up call is only signalled by a short tone.

Deactivating the wake-up call/ repeating after a pause (snooze mode)

Precondition: A wake-up call is sounding.

OFF — Press the display key. The wake-up call is deactivated.

or

Snooze — Press the display key or any key. The wake-up call is deactivated and then repeated after 5 minutes. After the second repetition the wake-up call is deactivated completely.

Using a handset as a room monitor

If the room monitor is activated, a previously saved destination number is called as soon as a set noise level is reached. You can save an internal or external number in your handset as the destination number.

The room monitor call to an external number is terminated after approximately 90 seconds. The room monitor call to an internal number (handset) is terminated after approximately 3 minutes (depending on the base station). When the room monitor is activated, all keys except the end call key are locked. The handset's speaker is muted.

When the room monitor is activated, incoming calls to the handset are indicated **without a ring tone** and are only shown on the screen. The display and keypad are not illuminated and advisory tones are also turned off.

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If you accept an incoming call, the room monitor is suspended for the duration of the call, but the function **remains** activated.

If you deactivate then reactivate the handset, the room monitor remains activated.

Warning

- **You should always check the operation of the room monitor before use. For example, test its sensitivity. Check the connection if you are diverting the room monitor to an external number.**
- When the function is switched on, the handset's operating time is considerably reduced. If necessary, place the handset in the charging cradle. This ensures that the batteries do not run down.
- Ideally the handset should be positioned 1 to 2 metres away from the baby. The microphone must be directed towards the baby.
- The connection to which the room monitor is diverted must not be blocked by an activated answering machine.

Activating the room monitor and entering the destination number

→ ★ → **Room Monitor**

▶ Change multiple line input:

Room M.
Select **On** to activate.

Call to
Press the display key Edit and enter destination number.

External number: Select number from the directory or enter directly. Only **the last 4 digits** are displayed.

Internal number: INT → (Select handset or **Call All** if all registered handsets are to be called) → OK.

Store number with Save.

Level
Set noise level sensitivity (**Low** or **High**).

▶ Press Save to save the settings.

Changing a set external destination number

→ ★ → **Room Monitor**

Scroll to the **Call to** line.

Edit Press the display key.

C Delete existing number.

▶ Enter number as described in "Activating the room monitor and entering the destination number" (→ page 26).

▶ Press Save to save the settings.

Changing a set internal destination number

→ ★ → **Room Monitor**

Scroll to the **Call to** line.

Delete Press the display key.

Edit Press the display key.

▶ Enter number as described in "Activating the room monitor and entering the destination number" (→ page 26).

▶ Press Save to save the settings.

Deactivating the room monitor remotely

Preconditions: The phone must support touch tone dialling and the room monitor should be set for an external destination number.

▶ Accept the call from the room monitor and press keys 9 #.

The room monitor function will deactivate after the call ends. There will be no further room monitor calls. The other room monitor settings (e.g. no ring tone) on the handset will remain activated until you press the display key OFF on the handset.

To reactivate the room function with the same phone number:

▶ Turn on the activation again and save with Save (→ page 26).

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Handset settings

Your handset is preconfigured, but you can change the settings to suit your individual requirements.

Quick access to functions

The display keys have a function preset by default.

Depending on your base station, you can change the assignment.

To start the function, you then simply need to press the button.

Changing display key assignments

- Press and **hold** the left or right display key.

The list of **possible** key assignments is opened. The following can be selected (example):

INT
Internal calls (➔ page 20).

SMS
Assign menu for SMS functions to a key.

SMS Service
Assign key with the menu for ordering info services.

SMS Notific.
Assign key with the menu for activating SMS notification.

Withhold No.
Withhold phone number identification for next call.

If a function or number has already been assigned to the left display key, the selected function (or its abbreviation) will be displayed in the lowest display line above the display key.

Starting a function

With the handset in idle status, press the display key **briefly**.

The function menu is opened.

Changing the display language

You can view the display texts in different languages.

➔ ➔ **Handset** ➔ **Language**

The current language is indicated by √.

Select a language and press OK.

Press and **hold** (idle status).

If you accidentally choose a language you do not understand:

5 jkl 4 ghi 1 oo

Press keys in sequence.

Select the correct language and press OK.

Setting the display

You have a choice of four colour schemes and several different contrasts.

➔ ➔ **Display**

Colour Scheme

Select and press OK.

Select a colour scheme and press OK (√ = current colour).

Press **briefly**.

Contrast Select and press OK.

Select contrast.

Save Press the display key.

Press and **hold** (idle status).

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Setting the screen picture

You can display a screen picture (picture or digital clock) when the handset is in idle status. This will replace the idle status display. It may conceal the date, time and name.

The screen picture is not displayed in certain situations, e.g. during a call or when the handset has been de-registered.

If a screen picture has been activated, the menu item **Screen Picture** is marked with ☑.

→ → **Display** → **Screen Picture**

The current setting is displayed.

▸ Change multiple line input:

Activation
Select **On** (screen picture is displayed) or **Off** (no screen picture).

Selection:
Change screen picture if necessary (see below).

▸ Save the changes.

If the screen picture conceals the display, **briefly** press to show the idle display with time and date.

Changing the screen picture

→ → **Display** → **Screen Picture**

Scroll to the **Selection** line.

View — Press the display key. The active screen picture is displayed.

Select screen picture and press Save.

▸ Save the changes.

Setting the display lighting

Depending on whether or not the handset is in the charging cradle, you can activate or deactivate the lighting. If it is activated, the display is permanently dimmed.

→ → **Display** → **Lighting**

The current setting is displayed.

▸ Change multiple line input:

In Charger
Select **On** or **Off**.

Outside Charger
Select **On** or **Off**.

Please
With the **On** setting, the standby time of the handset can be significantly reduced.

Save — Press the display key.

Press and **hold** (idle status).

Activating/deactivating auto answer

If you activate this function, when you receive a call you can simply lift the handset out of the charging cradle without having to press the talk key .

→ → **Handset**

Auto Answer
Select and press OK (☑ = on).

Press and **hold** (idle status).

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Changing the handsfree/ handset volume

You can set the loudspeaker volume for handsfree talking to five different levels and the handset volume to three different levels.

→ **Handset Volume**

Set the handset volume.

Scroll to the **Speaker** line.

Set the handsfree volume.

Save — Press display key if necessary to save the setting permanently.

Setting the volume during a call:

Press the control key.

Select volume.

Save — Press display key if necessary to save the setting permanently.

The setting will automatically be saved after approximately 3 seconds, if not then press the display key Save.

If is assigned with another function, e.g. toggling:

Options — Open menu.

Volume — Select and press OK.

Configure setting (see above).

Please

You can also change this setting via the menu (→ page 18).

Changing the ring tone

- Volume:

  You can choose between five volumes (1–5; e.g. volume 2 =) and the "crescendo" ring (6; volume increases with each ring =).
- Ring tones:

  You can select various ring tones.

You can set different ring tones for the following functions:

- **Ext. Calls**: for external calls
- **Internal Calls**: for internal calls
- **All**: the same ring tone for all functions

Settings for individual functions

Set the volume and melody depending on the type of signalling required.

→ **Ringer Settings**

Select setting, e.g. **Ext. Calls** and press OK.

Set volume (1–6).

Scroll to the next line.

Select melody.

Save — Press the display key to save the setting.

Same ring tone for all functions

→ **Ringer Settings** → **All**

▶ Set volume and ring tone (see "Settings for individual functions").

Save — Press the display key and confirm the security prompt with Yes to save the setting.

Press and **hold** (idle status).

Please

You can also change this setting via the menu (→ page 18).

Activating/deactivating the ring tone

You can deactivate the ring tone on your handset before you answer a call or when the handset is in idle status; the ring tone can be deactivated permanently or just for the current call. The ring tone cannot be reactivated while an external call is in progress.

Deactivating the ring tone permanently

Press and **hold** the star key.

The icon appears in the display.

Reactivating the ring tone

Press and **hold** the star key.

Deactivating the ring tone for the current call

Silence — Press the display key.

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Activating/deactivating the alert tone

In place of the ring tone you can activate an alert tone. When you receive a call, you will hear **a short tone** ("Beep") instead of the ring tone.

[*] Press and **hold** the star key and **within 3 seconds:**

Beep Press the display key. A call will now be signalled by **one** short alert tone. 🔔 appears in the display.

Silent alert

Incoming calls and other messages are indicated by a vibration.

In idle status:

[▲] ➜ **Silent Alert**

Press OK to activate or deactivate ([✓] = on).

Please

You can also change this setting via the menu (➜ page 18).

Activating/deactivating advisory tones

Your handset uses advisory tones to tell you about different activities and statuses. The following advisory tones can be activated/deactivated independently of each other:

- **Key tones**: every key press is confirmed.
- **Acknowledge tones**:
  - **Confirmation tone** (ascending tone sequence): at the end of an entry/setting and when a new entry arrives in the calls list
  - **Error tone** (descending tone sequence): when you make an incorrect entry
  - **Menu end tone**: when scrolling to the end of a menu
- **Battery tone**: the batteries need to be charged.

[▲] ➜ **Advisory Tones**

▸ Change multiple line input:

Key Tones
Select **On** or **Off**.

Confirm.
Select **On** or **Off**.

Battery
Select **On**, **Off** or **In Call**. The battery warning tone is only activated/deactivated and only sounds during a call.

▸ Save the changes.

You cannot deactivate the confirmation tone for placing the handset in the charging cradle.

Please

You can also change this setting via the menu (➜ page 18).

Restoring the handset default settings

You can reset individual settings and changes that you have made. This will not affect entries in the directory, call-by-call list or calls list, nor the handset's registration to the base station.

[▶] ➜ [⚙] ➜ **Handset** ➜ **Reset Handset**

Yes Press the display key.

[☎] Press and **hold** (idle status).

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Customer Service

Questions? For rapid assistance, refer to this user guide or visit www.gigaset.com/pro. The trade outlet where you bought your PABX will be happy to help with further questions relating to your Gigaset Professional PABX.

Questions and answers

If you have any questions about the use of your phone, visit us at any time at www.gigaset.com/service. The table below contains a list of common problems and possible solutions.

The display is blank.

1. The handset is not switched on.
   - Press and **hold** the end call key.
2. The batteries are flat.
   - Charge or replace the batteries (→ page 7).

"**Base x**" flashes **on the display.**

1. The handset is outside the range of the base station.
   - Move the handset closer to the base station.

   The base station's range is reduced because eco mode is activated.
   - Deactivate eco mode (→ page 25) or reduce the distance between the handset and the base station.
2. The base station is not switched on.
   - Check the base station mains adapter.

Please register flashes on the display.

Handset has not been registered with the base station or has been deregistered.
- Register the handset (→ page 9).

Handset does not ring.

The ring tone is deactivated.
- Activate the ring tone (→ page 29).

You hear an error tone when keying an input (a descending tone sequence).

Action has failed/invalid input.
- Repeat the operation.
  Watch the display and refer to the user guide if necessary.

Authorisation

This device is intended for use within the European Economic Area and Switzerland. If used in other countries, it must first be approved nationally in the country in question.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the 1999/5/EC Declaration of Conformity is available at this Internet address: www.gigaset.com/docs

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Environment

Our environmental mission statement

We, Gigaset Communications GmbH, carry social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, use, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet under www.gigaset.com.

Environmental management system

Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): certified since September 2007 by TüV SÜD Management Service GmbH.

ISO 9001 (Quality): certified since 17/02/1994 by TüV Süd Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority or the dealer you purchased the product from.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.

This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

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Appendix

Care

Wipe the base station and handset with a **damp** cloth (do not use solvent) or an antistatic cloth.

Never use a dry cloth. This can cause static.

Contact with liquid ⚠

Your handset is splash proof.

If it comes into contact with water, knock the water out of the microphone opening and remove any water on the handset with an absorbent cloth. Your handset is ready for use.

If your handset comes into contact with a larger amount of liquid take the following steps:

1. **Do not switch the handset on under any circumstances!**
2. Remove the battery pack immediately.
3. Remove the headset socket cover.
4. Hold the handset horizontally with the open battery compartment facing down.
5. Hold the handset vertically. Tilt the handset backwards and forwards slightly, giving it a gentle shake each time.
6. Dab all parts dry and then leave the handset for **at least 72 hours** with the battery compartment open and the keypad facing down in a dry, warm place (not in a microwave, oven or similar).

When it has fully dried out, you will normally be able to use it again.

In rare cases, contact with chemicals may lead to changes in the surface of the phone. Due to the large number of chemicals available on the market, it has not been possible to test all substances.

Specifications

Recommended batteries

Technology: Nickel-metal-hydride (NiMH)

Size: AAA (Micro, HR03)

Voltage: 1.2 V

Capacity: 600 - 1200 mAh

We recommend the following battery types, because these are the only ones that guarantee the specified operating times, full functionality and long service life:

- GP 700 mAh
- Yuasa Phone 700 mAh
- Yuasa AAA 800 mAh
- Peacebay 650 mAh

The device is supplied with two recommended batteries.

Handset operating times/charging times

The operating time of your Gigaset depends on the capacity and age of the batteries and the way they are used. (All times are maximum possible times and apply when the display lighting is switched off).

	Capacity (mAh) approx.			
	500	700	900	1100
Standby time (hours)	180	250	320	395
Talktime (hours)	9	12	16	19
Operating time for 1.5 hrs of calls per day (hours)	80	115	150	180
Charging time (hours)	5	7	9	11

Due to the constant progression in battery development, the list of recommended batteries in the FAQ section of the Gigaset Customer Care pages is regularly updated:

www.gigaset.com/service

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Writing and editing text

The following rules apply when writing text:

- Control the cursor with ◀ ▶ ▲ ▼.
- Characters are inserted next to the cursor.
- Press the star key * to display the table of special characters. Select the required character and press the display key **Insert** to insert the character at the cursor position.
- The first letter of the name of directory entries is automatically capitalised, followed by lower case letters.

Writing names

Press the relevant key several times to enter letters/characters.

Standard characters

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x
1	␣ 1)	↵ 2)	1							
2 abc	a	b	c	2	ä	á	à	â	ã	ç
3 def	d	e	f	3	ë	é	è	ê		
4 ghi	g	h	i	4	ï	í	ì	î		
5 jkl	j	k	l	5						
6 mno	m	n	o	6	ö	ñ	ó	ò	ô	õ
7 pqrs	p	q	r	s	7	ß				
8 tuv	t	u	v	8	ü	ú	ù	û		
9 wxyz	w	x	y	z	9	ÿ	ý	æ	ø	å
0 +	.	,	?	!	0					

1) Space
2) Line break

When you press and **hold** a key, the characters of that key appear in the display and are highlighted one after the other. When you release the key, the highlighted character is inserted into the input field.

Setting upper/lower case or digits

Press the hash key # **briefly** to switch from "Abc" mode to "123" and from "123" to "abc" and from "abc" to "Abc" (upper case: 1st letter upper case, all others lower case). Press the hash key # **before** entering the letter.

You can see briefly in the display whether upper case, lower case or digits is selected.

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Accessories

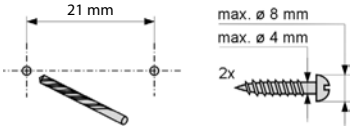
Ordering Gigaset products

You can order Gigaset products from your specialist retailer.

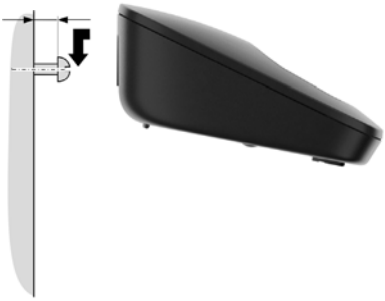
Gigaset Original Accessories

Only use original accessories. This will avoid possible health risks and damage to property, and also ensure that all the relevant regulations are complied with.

Mounting the charging cradle to the wall



approx. 2.5 mm



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