

DW Office

DECT
Comfort
calls

DW Office is a single-sided DECT headset. Enjoy your calls in HD voice clarity and get natural high-definition sound for superior voice clarity. Work safely ensured that the ActiveGard™ technology will protect your hearing.

Imagine making every call in comfort, and being able to focus on what's important: the conversation.

DW Office connects to both desk phone and softphone.



- **Unique Premium Design** – Crafted for comfort
- **High Comfort Wearing Styles** – Choose between ear hook and headband wearing style
- **Intuitive user interface** – Mute microphone and adjust volume up or down
- **Sennheiser HD Voice Clarity** – Wideband sound for a more natural experience
- **Full workday Talk Time** – 8 hours in wideband sound mode and 12 hours in narrowband sound mode
- **Intelligent fast charging** – 50% in 20 minutes gives you 4 hours talk time
- **Long Distance Wireless Range** – In typical office building: Up to 55 m and in line of sight: Up to 180 m.
- **Protected hearing** – ActiveGard™ technology protects against acoustic shock and sudden sound surges
- **Boosted productivity** – Noise-canceling microphone filters out unwanted background noise
- **Desk phone & softphone** – Switch from one communication channel to the other. One touch on the base station to select the channel you wish to call from
- **Intuitive and Easy pairing** – For desk sharing and phone conference.



Specifications

Headset	Order name	Art. No.	EAN No.	UPC No.
DW Office	DW 10 – EU	504300	40 44155 05034 9	6 15104 17946 2
DW Office	DW 10 – UK	504301	40 44155 05035 6	6 15104 17949 3
DW Office	DW 10 – US	504302	40 44155 05036 3	6 15104 17953 0
DW Office	DW 10 – AUS	504303	40 44155 05037 0	6 15104 17954 7

Technology	
DECT for EU, UK, AUS	DECT CAT-iq (1.880 to 1.900 MHz)
DECT for US	DECT 6.0 (1.920 to 1.930 MHz)
GAP compatible	Yes (Headset)
Headset	Connect to Base
Base Station	Connect to Desk phone and softphone
EHS (Electronic Hook Switch)	Yes (accessory – order EHS adapter separately)
Mechanical Hook Lifter	HSL 10 (accessory – order separately)
Soft phone call control Software	HeadSetup (included on CD)
Microsoft Communicator compatible	Yes

Technical data	
Operational temperature range	+5 °C to + 45 °C (+41°F to +113 °F)
Storage temperature range	-20 °C to + 70 °C (-4 °F to +158 °F)
Weight, headset	22 g
Weight, headset, cable & connector	50 g
Ear pad size	ø 50 mm / 1.96 inches
Battery (Lithium Polymere) exchangeable	Yes for service (see manual)
Personalization	Yes with nameplate on headset
Package dimensions (H x W x D)	16.5 cm x 16 cm x 16 cm
Package weight	940 g
Units in distributor master carton	8
Master carton dimensions (H x W x D)	36 x 38 x 38 cm
Master carton weight	8.85 kg
Range – line of sight	180 m
Range – in typical office building	55 m
Automatic power adjustment	Yes (distance between HS and Base)
Talk time in Wideband Mode	Up to 8 hours
Talk time in Narrowband Mode	Up to 12 hours
Stand by time	Up to 100 Hours
Auto – headset OFF when out of range	Yes → after 30 minutes
Charge time 0 – 50%	20 minutes
Charge time 0 – 100%	1 hour
Headset Auto Link to Base	Yes, can be activated on the base station

Specifications

Microphone	Electret Condenser Microphone, Noise canceling
Frequency response Wideband Mode	150 Hz – 6.8 KHz
Frequency response Narrowband Mode	300 Hz - 3.5 KHz
Mute Microphone	Yes

Speaker	Neodymium Magnet Speaker
Frequency response Wideband Mode	150 Hz – 6.8 KHz
Frequency response Narrowband Mode	300 Hz - 3.5 KHz

All acoustic parts observe the TIA-920 wideband standards

Safety	
Automatic Acoustic Shock Protection	YES → ActiveGard™
EU/AU Limiter	YES → Activation by dip switch

Delivery content

- Headset (with name plate for ear hook and distance holder)
- Base Station
- Power supply
- USB cable
- Audio phone cable
- Headband
- 1 bendable ear hook (mounted on headset)
- 4 fixed size ear hooks (S; L; M; XL)
- Name plate holder for headband and name plate instruction
- Printed QuickGuide
- CD with Manual, QuickGuide, nameplate template and HeadSetup Installation Program
- Printed safety guide

Accessories NEW		Art. No	EAN No.	UPC No.
Product description	Order name			
EHS Avaya adapter	CEHS-AV 01	504100	40 44155 04738 7	6 15104 17407 8
EHS snom adapter	CEHS-SN 01	504101	40 44155 04739 4	6 15104 17408 5
EHS Alcatel adapter	CEHS-AL 01	504102	40 44155 04740 0	6 15104 17422 1
EHS Cisco adapter	CEHS-CI 01	504103	40 44155 04741 7	6 15104 17423 8
EHS Polycom adapter	CEHS-PO 01	504104	40 44155 04742 4	6 15104 17424 5
EHS DHSG adapter	CEHS-DHSG	504105	40 44155 04743 1	6 15104 17425 2
EHS DHSG Siemens acoustic adapter	CEHS-SI	504106	40 44155 04744 8	6 15104 17426 9

Specifications

Accessories EXISTING				
Product description	Order name	Art. No	EAN No.	UPC No.
Handset Lifter	HSL 10	500712	40 44155 04738 7	6 15104 17407 8
Interface box for telephones featuring electronic hook switch	TCI 01	500275	40 44155 04739 4	6 15104 17408 5

Single components/spare parts **Available from March**

Headset and base can be purchased separately. This is to have a 2nd headset for one desk and/or as a spare part.

- Base station (complete base with power supply and cables)
- Headset (complete with ear hooks, headband, etc.)

Spare parts **EXISTING**

- Power supply US
- Power supply AUS
- Power supply UK
- Power supply EU

Spare parts **Available from March**

- Headband
- Ear pad headband
- Ear hook bendable
- Ear hook fixed (1 set, S, M, L, XL)
- Nameplate set
- Audio cable RJ 45 – RJ 9
- USB cable
- Refurbish kit (content: T. B. D., e. g. packaging material, etc.)

Type approvals	
Europe	EMC - EN 301489-6
CE	RADIO - EN 301406
	Safety - EN 60950-1
	SAR (headset) - EN 50360 ref. EN 62209-1
USA:	This product meets the safety requirements of CSA No. 231437
Approved by	
Canada:	Industry Canada RSS 213 Issue 2
	IC ID 2099 D-TDB1 (base station)
	IC ID 2099 D-TDH1 (headset)
USA:	FCC 47 CFR Part 15 (d)
	FCC ID: DMOCDDBIB (base station)
	FCC ID: DMOCDHDKB (headset)
Australia	AS/ACIF S004