

H2 User Guide



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1 The Appearance of Product

Keypad instruction:



A: Telephone LED Indicator

The light flashes when the telephone rings for incoming calls. When the telephone system supports Messages Waiting Indication (MWI) function and there are some voice messages, the light will also flash.

B: Hold Button

Places a call on hold status.

C: Release Button

Hang up again after ending the active call

D: Transfer Button

Transfer a call to another number

Press this key to do Blind transfer or Attended transfer.

E: Redial

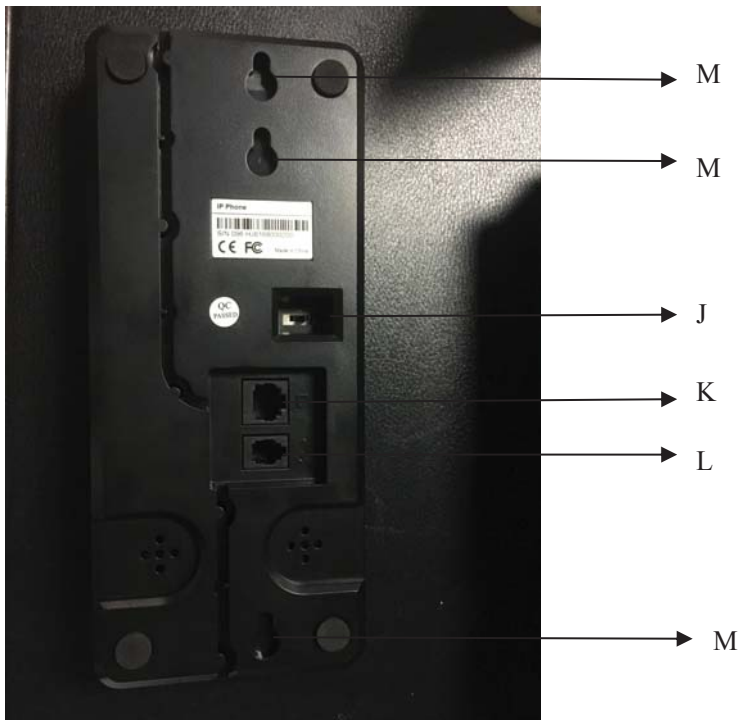
Dial the last number you dialed.

F: Dial Pad

Dial the number you want.

G: Programmable Button

Stores phone numbers or feature access codes.



H: Handset LED Indicator

I: Power LED Indicator

J: Ring Control

You can adjust ring volume by the switch located on the bottom side of the telephone. The switch gives you three setting choices, i.e. off, lower, and loud. By off setting, the telephone LED indicator will flash but the phone will not ring when a call comes in.

K: Wan Port

L: Headset Port

Connect the headset cord.

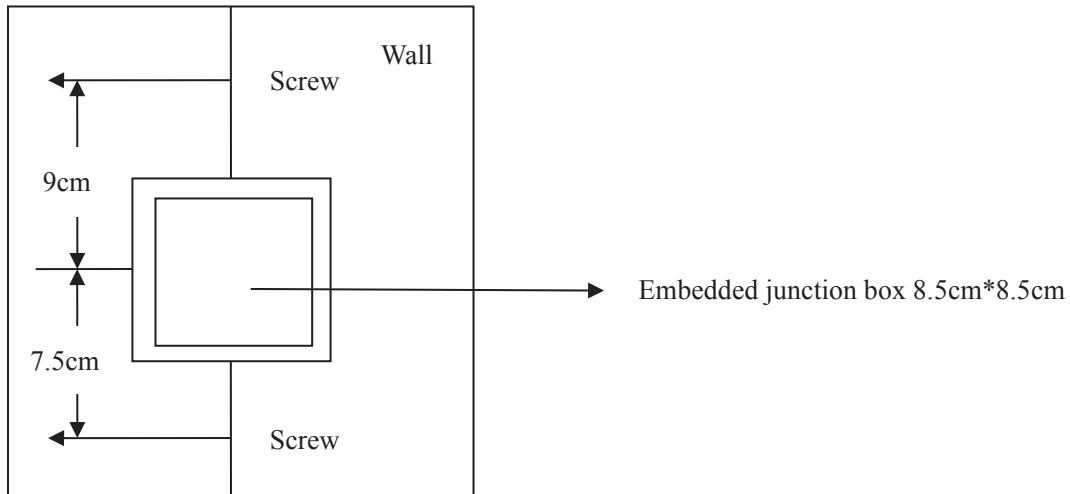
M: Wall Mount Hole

Wall mount setup

Fix the H2 on the wall.

1. Screw the embedded junction box on the wall
2. Connect the cable from embedded junction box to the telephone.
3. Hitch the telephone on the screw.

Please refer the dimension when you want to screw the embedded junction box on the wall.



2 Telephone Setting

Getting IP address

DHCP is the default network setting, and telephone will get the IP address from DHCP server(Router) after the cable connected.

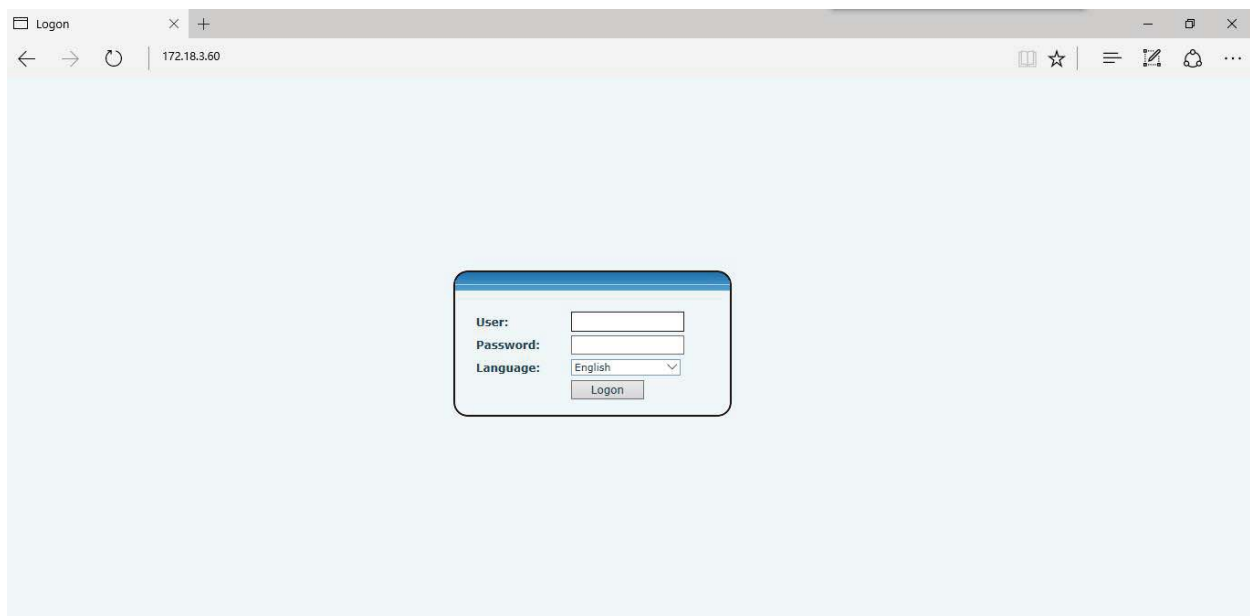
Checking IP address

Pick up the handset and long press the “#” key, then you can hear the IP address voice information.

How to enter web setting interface

Set the telephone through web interface.

1. Connect the telephone and PC in the same LAN.
2. Run the IE in the PC, and input the telephone IP in address bar.
3. Input the user name and password, both of them are “admin”.
4. Click “Logon” button to enter into the web setting interface.



How to set the memory key

Enter into the web setting interface, select **Function Key->Function Key**.

Select the function and fill the number in the **Value** items.



The screenshot shows the 'Function Key' settings page in a web interface. The page has a blue header with 'English' and 'Logout (admin)' options. Below the header, there are buttons for 'Keep Online', 'Dial', 'Answer', and 'Hang-up'. A sidebar on the left contains a menu with 'Function Key' selected. The main content area is titled 'Function Key Settings' and contains a table with the following data:

Key	Type	Name	Value	Line	Subtype	PickUp Number
DSS Key 1-1	Memory Key	Reception	8207	SIP1	Speed Dial	

Below the table is an 'Apply' button.

Network setting

Enter into the web setting interface, select **Network->Basic**, there are three mode of network.

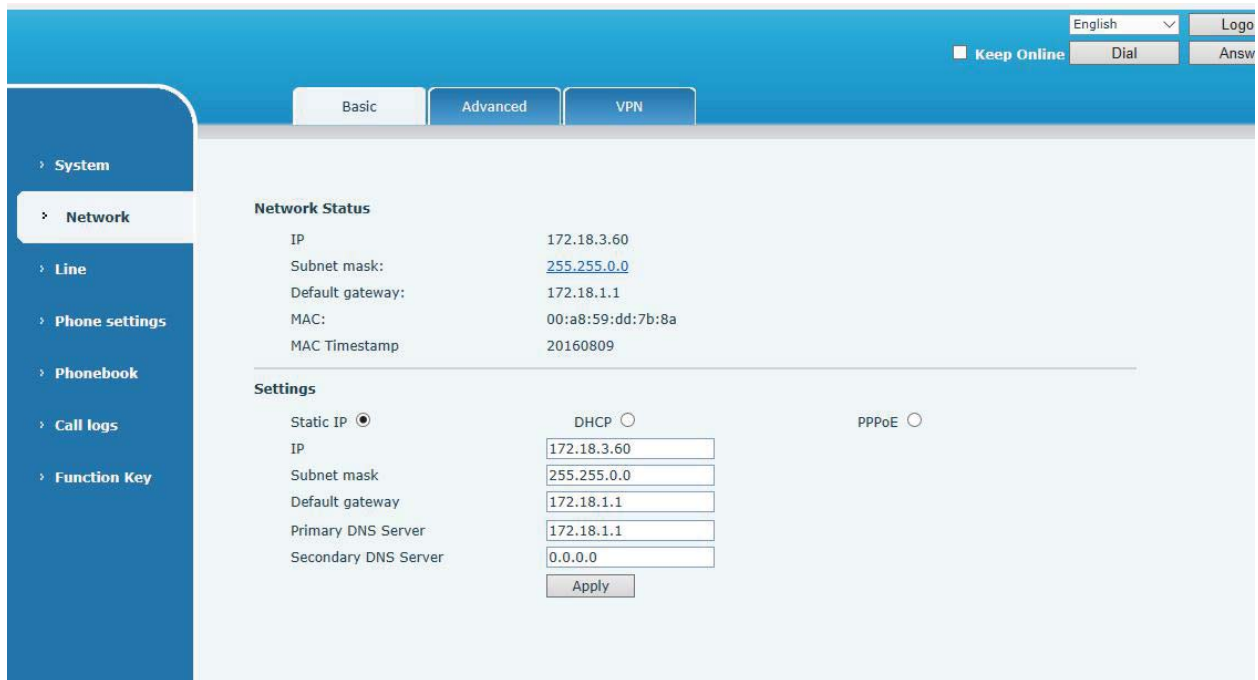
1. Static IP
2. DHCP

Get IP address from DHCP server automatically.

3. PPPoE

PPPoE server, Username, Password

You should choose correct network mode according to your network environment.

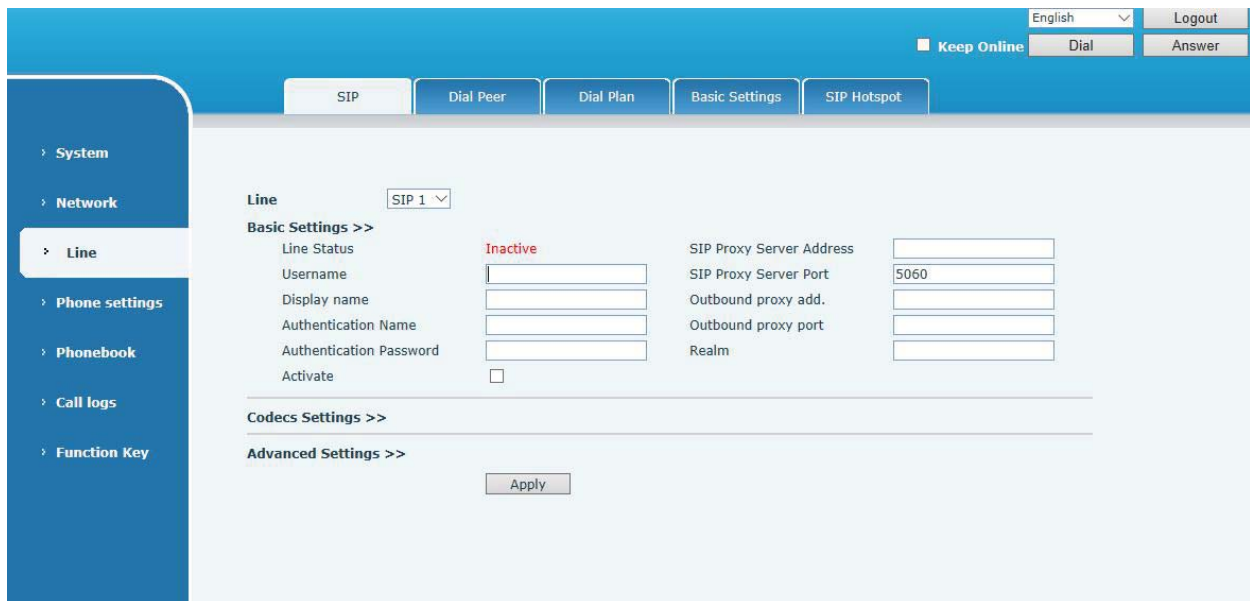


SIP setting

Enter into the web setting interface, select **Line->SIP**, and fill in the items below.

1. Server address
2. Account name
3. Phone number
4. Password

Click the “Apply” button to save the config, you can dial out after the register status is “Registered” with red color.



LED indicator state

Booting up

All buttons backlight will flash at 0.5s on, 1.5s off.

Incoming call

The telephone LED indicator will flash at 0.5s on, 0.5s off.

MWI

The telephone LED indicator will flash at 0.5s on, 2s off.

Picking up the handset.

All buttons backlight will keep on.

connecting power.

The power indicator will keep on.

3 Basic Operation

Making a call

There are two ways to make a call, using dial pad or memory button.

1. Off-hook
2. Dial the number on the dial pad or press memory key, end with # as default.
3. On-hook, end a call.

Answering a call

When your telephone rings and the telephone LED indicator will flashes.

1. Pick up the handset and start to talk.
2. Hang up, end a call.

Holding a call

While on a call, press the Hold key, the call will be held.

To retrieve a held call, you can press the Hold key again.

Redialing

Press the Redial key to dial the last number you dialed.

1. Pick up handset.
2. Press “Redial” key to dial the last number you dialed.

4 Advanced Operation

Call transfer

Blind transfer

During a call, you want to transfer the call to another one without talking with the one you transfer to.

1. Press “Transfer” key, you can get the second dial tone , and the first call is held automatically.
2. Dial the number which you want to transfer to, and then press “#” or “Transfer” button.
3. When the third party answers the incoming call you will hear the busy tone, the call have been transferred successfully.

Attended transfer

During a call, you want to transfer the call to another one after talking with the one you transfer to.

1. Press “Transfer” key, get the second dial tone, and the first call is held automatically.
2. Dial the number you want to transfer to, press “Redial” key, the second call connected.
3. Press “Transfer” key again, you will hear the busy tone, the call have been transferred successfully.

Messages waiting

When the telephone LED indicator flashes and there is no incoming call, you need to dial the feature access code for message retrieving. Once the messages have been retrieved, the light flashing will stop. You can save your messages waiting feature access code on a memory button, when you listen voice messages usually.

5 FAQ

1. No dial tone

Please check the network connection. Please check that the handset cable is properly connected to the corresponding jack on the telephone and the telephone cable is connected to the telephone jack on the wall, you also should confirm the cable is intact.

2. Line LIGHT indicator flashes, can't make a call.

Please check the SIP register status, and make sure the register information is correct.

3. Can't hear the voice each other

Please contact your administrator to confirm whether there is firewall in the network.

4. Can't get IP address

Please contact your administrator to make sure the network setting is correct.

5. Can't visit the web setting interface

Please make sure all of connections are correct.

1) Check the IP address you input in PC.

2) Make sure the PC and telephone in the same LAN

3) Do factory reset and try again.